NCRI Phase II TRAINING

**Agenda**

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|  |  | Registration, Coffee, Ten Questions, Ice Breaker |
| 8:30 |  | Introduction and opening session |
| 8:50-9:25 | 2A | Mission - What are our assumptions? How are we using it? |
| 9:25 – 10:25 | 2B | Needs Assessment - considering what we have been doing and what we can do differently to create a “results orientation” --  Techniques for prioritization, levels of need, using agency data |
| 10:25 – 10:40 |  | Break |
| 10:40 –  11 :15 | 3A | Planning – What plans guide our agency? How are our plans connected?  Identifying Outcomes at all levels; making connections between needs and outcomes |
| 11:15 – 12:00 | 3B | Planning - Identifying Strategies and Services - Do strategies match needs? Distinguishing between Outputs and Outcomes |
| 12:00 to 1:00 |  | Lunch |
| 1:00 – 1:30 | 4 | Implementing the Plans (working with Carter Questions and Outcome Indicators)  Measuring outcomes and outputs |
| 1:30 – 2:30 | 5 | Moving from implementation to reporting  Evaluating Performance (percent of success – in two ways) |
| 2:30 to 2:45 |  | Break |
| 2:45 – 3:00 | 6 | Using Scales and Matrices - abbreviated |
| 3:00 – 4:00 | 7 | Logic Model – does it match?  Using the data from the logic model to make decisions  Identifying examples of analysis of data in your own agency |
| 4:00 |  | final questions, evaluations |
| 4:30 |  | Closing |